

MiraMed Revenue Group, LLC Website Privacy Policy

Last modified: March 3, 2025

Introduction

MiraMed Revenue Group, LLC (the “Company”) respects your privacy and is committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you visit this website (our “Website”) and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to the information we collect:

- On this Website whether by the Company or a third party.
- In email, text, and other electronic messages between you and this Website.

It does not apply to information collected by:

- Us offline or through any other means, including on any other website operated by Company or any unaffiliated third party; or
- Any unaffiliated third party through any other means.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, you may choose not to use our Website. By accessing or using this Website, you agree to this privacy policy. This policy may change from time to time. Your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Website, including information:

- By which you may be personally identified, such as name, postal address, e-mail address, telephone number, employment information, IP address, information regarding provision and payment for healthcare services, or any other identifier by which you may be contacted online or offline (“personal information”);
- That is about you but individually does not identify you specifically; and/or
- About your internet connection, the equipment you use to access our Website, and usage details.

We collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through the site. Information collected automatically may include usage details and IP addresses.

- From third parties, for example, healthcare providers and our other business partners.

Information You Provide to Us

The information we collect on or through our Website from your activity on our Website may include:

- Information that you provide by filling in forms on our Website. This includes information provided at the time of registering to use our Website, using our service, or requesting further services. We may also ask you for information when you report a problem with our Website.
- Records and copies of your correspondence (including email addresses) if you contact us.
- Your search queries performed while visiting the Website.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Website, including traffic data, location data and other communication data and the resources that you access and use on the Website.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically is only statistical data and does not include personal information. It helps us to improve our Website and to deliver a better and more personalized service, including enabling us to estimate our audience size and usage patterns.

How We Use Your Information

We may use information that we collect about you or that you provide to us, including any personal information:

- To present our Website and its contents to you.
- To provide you with information or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To provide you with notices about your account.
- To conduct our obligations and enforce our rights arising from any contracts entered into between you and us, including, but not limited to, billing and collection.
- To inform you about changes to our Website or any products or services we offer or provide through it.
- In any other way we may describe when you provide the information.

- For any other purpose with your consent.

Disclosure of Your Information

We may disclose aggregated information about our users without restriction.

We may disclose personal information that we collect or that you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- In connection with payment arrangements for provision and payment of healthcare services.
- To contractors, service providers, and other third parties we use to support our business, including third party vendors for the purpose of verifying the accuracy of data and facilitating communication with the consumer.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of the Company's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by the Company about our Website users is among the assets transferred.
- To fulfill the purpose for which you provide it.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including responding to any government or regulatory request.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of the Company, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

The Company does not sell any of your personal information that the Company collects.

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your

personal information transmitted to our Website. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Website.

Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will notify through a notice on the Website home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for reviewing our privacy policy from time to time to check for any changes. By using our Website, you are accepting the terms of our privacy policy in effect at the time of your visit to the Website.

California Privacy Rights

If you are a California resident, the California Consumer Protection Act ("CCPA") permits you to request information regarding the Company's collection and use of your personal information within the previous 12-month period.

Access to Information: You may have access to the following information that we collect:

- The types of personal information the Company generally collects and the specific personal information actually collected for an applicable individual in the last 12 months.
- The purposes for which the Company collects and uses such personal information.
- The categories of sources from which we collect personal information.
- The categories of personal information about you we have disclosed, if any.

Information Collected: We may have collected and disclosed the following categories of personal information from consumers within the last 12 months:

- *Identifiers* (e.g., real name, alias, postal address).
- *Personal information categories listed in the California Consumer Records statute (Cal. Civ. Code 1798.80(e))* (e.g., Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information).
- *Protected classification characteristics under California or federal law* (e.g., age (40 years or older), race, color, ancestry, national origin, citizenship, religion, sexual orientation, or military status, genetic information (including familial genetic information)).
- *Internet or other similar network activity* (e.g., browsing history, search history, information on a consumer's interaction with a website).
- *Geolocation data* (e.g., physical location or movements).

- *Professional or employment-related information* (e.g., current or past job history or performance evaluations).
- *Non-public educational information* (e.g., education records directly related to a student maintained by an educational institution or party acting on its behalf).

Right to Delete: You have the right to request that the Company delete personal information collected about you in certain circumstances unless an exception applies.

Sale of Personal Information: The Company does not sell any of your personal information that the Company collects.

How to Exercise Your CCPA Rights: You can exercise your rights under the CCPA by emailing IPD_Department@miramedrg.com or by calling 1-833-581-0095. We process requests in the order in which they are received. To process the request, the Company will need to obtain information from you to verify your identity and confirm we have personal information about you, and to confirm that you are a California resident. Please note that the CCPA provides for certain exceptions that grant us the ability to not fulfill your request.

Right Against Discrimination: You have a right not to be discriminated against for exercising rights set out in the CCPA.

Contact Information

If you have any questions, comments, or concerns about this Privacy Policy, please contact us at:

IPD_Department@miramedrg.com or 1-833-581-0095

Cookie Policy:

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